

OMBUDSMAN PROGRAM NETWORK ACRONYMS

| | | |
|--|---|---|
| AAA: Area Agency on Aging | HCBS: Home and Community Based Services | NORC: National Long-Term Care Ombudsman Resource Center |
| ACL: Administration for Community Living | HIPAA: Health Insurance Portability and Accountability Act of 1996 | NORS: National Ombudsman Reporting System |
| ADRC: Aging and Disability Resource Center | LOE: Local Ombudsman Entity | OAA: Older Americans Act |
| ALF: Assisted Living Facility | L&C: Licensing and Certification | OR: Ombudsman Representative (staff and/or volunteer) |
| AoA: Administration on Aging | LLTCO: Local Long-Term Care Ombudsman | PAS: Pre-Admission Screen |
| APS: Adult Protective Services | LTCOP: Long-Term Care Ombudsman Program | RN: Registered Nurse |
| B&C: Board and Care Facility | LTSS: Long-Term Services & Support | RoP: Requirements of Participation (federal nursing home requirements) |
| CAG: Citizen Advocacy Group | MFP: Money Follows the Person (demonstration grant) | RP: Responsible Party |
| CC: Culture Change | MOA/MOU: Memorandum of Agreement/Memorandum of Understanding | RR: Residents' Rights |
| CFR: Code of Federal Regulations | NALLTCO: National Association of Local Long-Term Care Ombudsmen | SA: Survey Agency |
| CIL: Center for Independent Living | NASOP: National Association of State Long-Term Care Ombudsman Programs | SLTCO: State Long-Term Care Ombudsman |
| CMP: Civil Monetary Penalties | NASUAD: National Association of States United for Aging and Disabilities | SLTCOP: State Long-Term Care Ombudsman Program |
| CMS: Centers for Medicare and Medicaid Services | NF/NH: Nursing Facility/Nursing Home | SOM: State Operations Manual |
| CNA: Certified Nursing Assistant | | SUA: State Unit on Aging |
| CV: The National Consumer Voice for Quality Long-Term Care (Consumer Voice) formerly NCCNHR | | USC: United States Code |
| DHHS: United States Department of Health and Human Services | | |