

VA

Community Nursing Home Quality & Oversight

National Nursing Home Ombudsman Meeting,

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Community Nursing Home Quality and Oversight



Choose **VA**

VA Long Term Care Options

Community Living Centers (CLC)

- Veteran residents only
- Associated with a VA Medical Center often located on a VA campus
- Staffed by VA employees and providers
- Surveyed by a contracted vendor – All VA decisions
- Considered VA Direct Care

State Veteran's Homes (SVH)

- Veterans and Veteran Spouses or Parents under certain circumstances
- Not located in/on VA associated property
- Staffed by State or State contracted employees and providers
- Annually, VA completes surveys and ongoing clinical oversight
- Considered Community Care

Community Nursing Home (CNH)

- Open to public – Veteran and civilian residents
- Not located in/on VA associated property
- Staffed by private organization staff and providers
- VA pays for Veterans in a CNH who meet certain eligibility
- Surveyed by State and CMS
- VA completes oversight of Veteran care
- Considered Community Care

VA Community Nursing Home (CNH) Program

- The VA CNH program provides nursing home level of care to Veterans when care is unable to be provided directly by the VA CLC program (VA Direct Care).
- Privately owned, CMS certified community-based nursing homes contract with VA to care for our Veterans who meet eligibility criteria.
- VA currently contracts with approximately 10,000 community-based nursing homes across the nation.
- 23,621 = the number of Veterans across the nation receiving care in a community-based nursing home via VA contract, as of January 2022.
- VA does not survey CNHs, but acts as an informed purchaser of care, engaging in oversight activities to ensure quality care and safety for our Veterans on VA contracts.

Current VA Medical Center Level Oversight

- CMS Quality Star Ratings
- Quality Waivers
- On-site Veteran Assessments
- Annual CNH Facility Assessments

Many opportunities to strengthen oversight efforts and community-based collaboration



VA CNH / Ombudsman Collaboration Opportunities

- **Partnership for CNH Quality and Safety – Same Motivation and Goal**
- **Point of Contact Resources**
- **Strengthening CNH Oversight**
 - Information Sharing
 - Significant Events/Concerns
 - State/CMS Survey Outcomes
- **Strengthening Protections for CNH Residents**
 - Resident Advocacy
 - Protection and Education of Resident Rights
- **Strengthening VA CNH Eligibility and Annual Reviews**
 - Ombudsman Input

Collaboration between VA and community-based agencies are a vital piece of the strengthening and success of VA Community Nursing Home Quality Oversight



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