

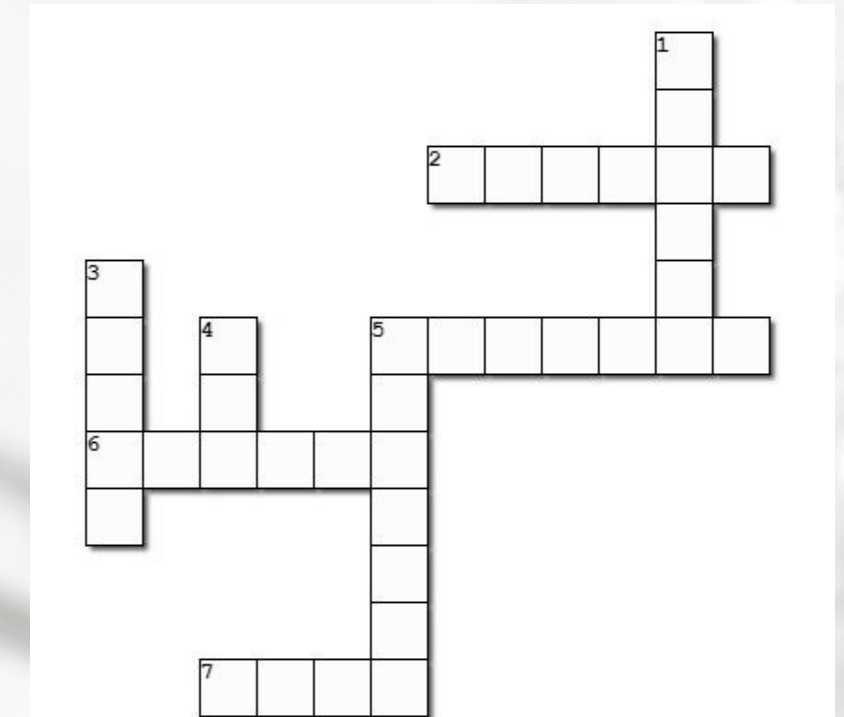
Wyoming Long-Term Care Ombudsman Program

The Ombudsman program protects the rights of individuals by investigating and resolving problems and grievances, providing information, and works with long-term care facilities to increase responsiveness to their residents. An ombudsman acts on behalf of residents who need help or request help advocating for themselves. The goal of the Long-Term Care Ombudsman Program is to improve the quality of life for long-term care residents. The program is funded by state and federal funds and is provided at no cost to consumers.

YOU have the right to be fully informed of:

- The type of care to be provided, and risks and benefits of proposed treatments
- Changes to the plan of care, or in medical or health status
- Rules and regulations, including a written copy of residents rights
- Contact information for the long-term care ombudsman program and the state survey agency
- State survey reports and the nursing facility's plan of correction
- Written notice before a change in room or roommate
- Notices and information in a language or manner the resident understands

Famous Food Pairs



ACROSS:

- 2. Bread & _____
- 5. Milk & _____
- 6. Salt & _____
- 7. Bacon & _____

DOWN:

- 1. Macaroni & _____
- 3. Fish & _____
- 4. Chips & _____
- 5. Peas & _____

To contact the ombudsman call 800-856-4398

YOU have the right to raise grievances:

- Present grievances without discrimination or retaliation, or the fear of it
- Prompt efforts by the facility to resolve grievances, and provide a written decision upon request
- To file a complaint with the long-term care ombudsman program or state survey agency

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800-856-4398**

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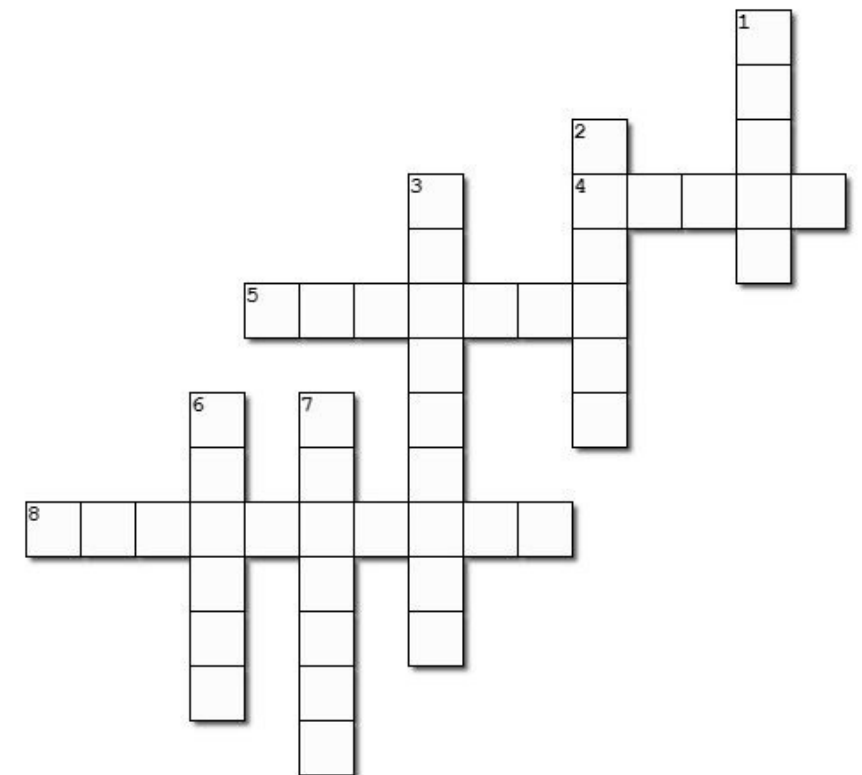
Famous Duos

Across

4. Batman & _____
5. Ozzy & _____
8. Rocky & _____

Down

1. Bert & _____
2. Hansel & _____
3. Simon & _____
6. Romeo & _____
7. Laverne & _____



YOU have the right to a dignified existence:

- Be treated with consideration, respect, and dignity, recognizing each resident's individuality
- Freedom from abuse, neglect, exploitation, and misappropriation of property
- Freedom from physical or chemical restraints
- Quality of life is maintained or improved
- Exercise rights without interference, coercion, discrimination, or reprisal
- A homelike environment, and use of personal belongings when possible
- Equal access to quality care
- Security of possessions

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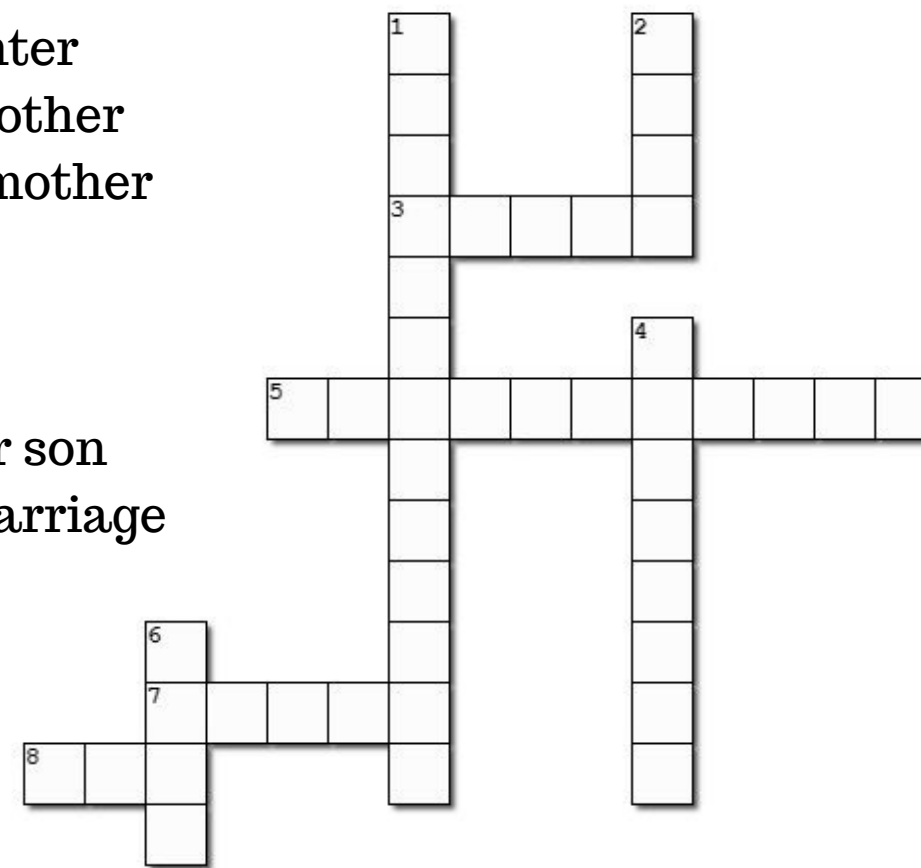
Family Tree

ACROSS:

3. Your brother's daughter
5. The father of your mother
7. The brother of your mother
8. A male child

DOWN:

1. The daughter of your son
2. Female partner in marriage
4. A female child
6. Your uncle's wife



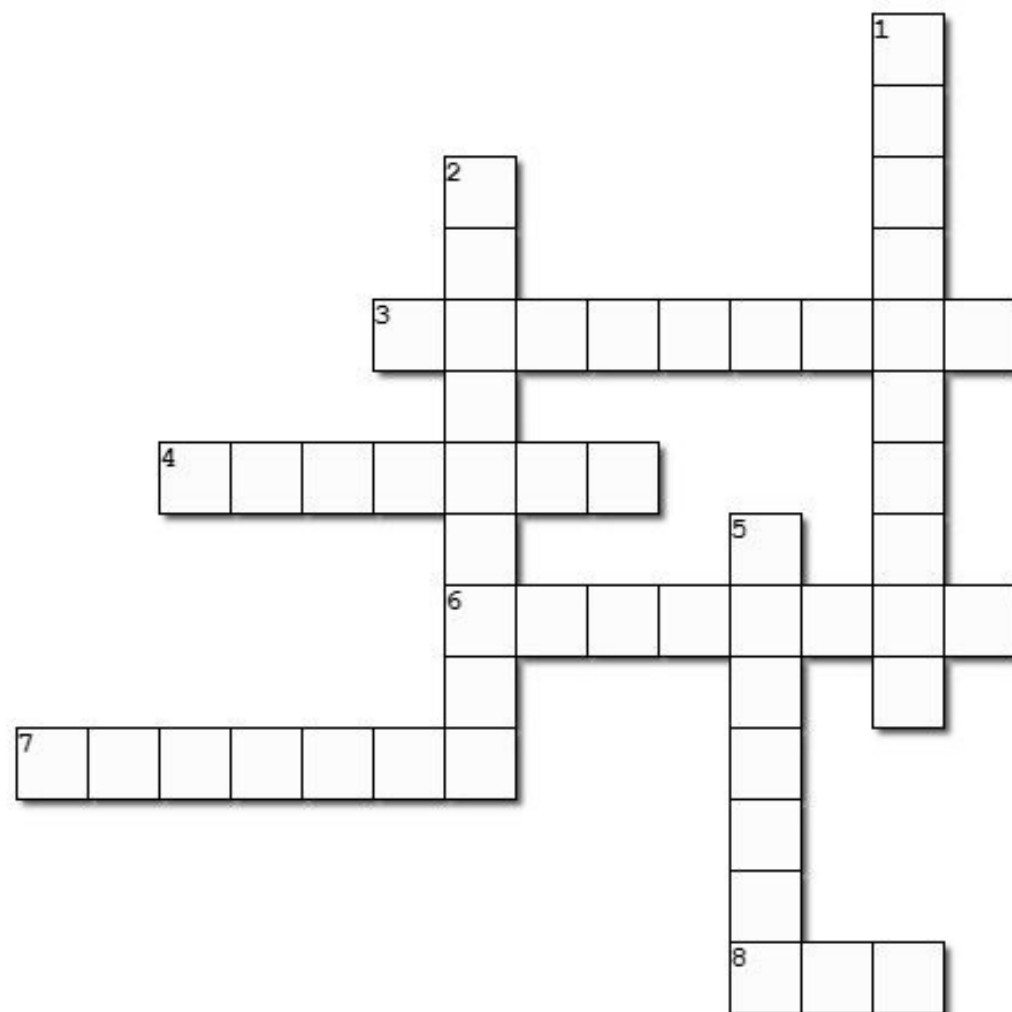
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YOU have the right to privacy:

- Regarding personal, financial, and medical affairs
- Private and unrestricted communication with any person of their choice
- During treatment and care of personal needs

School Subjects



Across:

3. You will study a lot of maps in this class
4. You might write essays or read a play by Shakespeare
6. The study of religious ideas and belief systems
7. The study of living things
8. Paint and brushes are a part of this class

Down

1. The study of the human mind
2. The study of elements and chemicals
5. You might need a calculator in this class

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Gemstone Word Search

J	B	D	J	L	H	D	J	O	T
R	C	P	I	C	L	R	A	E	P
Y	A	E	E	A	W	E	C	T	O
B	K	M	R	R	M	I	C	R	N
U	H	E	E	I	I	O	V	E	Y
R	M	Z	A	T	H	D	N	C	X
E	G	X	R	G	H	P	O	D	G
E	D	C	L	P	Q	Y	P	T	L
G	A	R	N	E	T	E	S	A	Q
S	J	A	D	E	J	A	L	T	S

Ruby
Pearl
Garnet
Amethyst
Diamond
Sapphire
Peridot
Emerald
Jade
Onyx

YOU have the right to Self-Determination:

- Choice of activities, schedules, health care, and providers, including attending physician
- Reasonable accommodation of needs and preferences
- Participate in developing and implementing a person-centered plan of care that incorporates personal and cultural preferences
- Choice about designating a representative to exercise his or her rights
- Organize and participate in resident and family groups
- Request, refuse, and/or discontinue treatment

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Types of Dogs

Bulldog	G	N	M	L	U	E	F	A	I	R
Beagle	I	C	W	L	I	P	P	T	N	O
Dachshund	G	M	M	L	N	R	P	V	C	T
Collie	R	A	L	Y	O	Q	R	O	O	T
Corgi	O	O	T	E	R	R	I	E	R	W
Rottweiler	C	D	R	E	H	P	E	H	S	E
Shepherd	N	A	I	T	A	M	L	A	D	I
Dalmatian	P	E	L	G	A	E	B	M	H	L
Terrier	J	G	B	U	L	L	D	O	G	E
	D	A	C	H	S	H	U	N	D	R

YOU have the right to access:

- Individuals, services, community members, and activities inside and outside the facility
- Visitors of your choosing, at any time, and the right to refuse visitors
- Personal and medical records
- Your personal physician and representatives from the state survey agency and the long-term care ombudsman program
- Assistance if a sensory impairment exists
- Participate in social, religious, and community activities

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YOU have rights regarding financial affairs:

- Manage your own financial affairs
- Information about available services and the charges for each service
- Personal funds of more than \$100 (\$50 for residents whose care is funded by Medicaid) deposited by the facility in a separate interest-bearing account, and financial statements quarterly or upon request
- Not be charged for services covered by Medicaid or Medicare

Musical Instruments

Clarinet	R	V	G	E	P	I	P	G	A	B	F	I
Bagpipe	E	I	U	A	R	A	K	V	E	C	B	C
Flute	D	O	I	W	L	N	Y	O	T	R	J	E
Harmonica	R	L	T	R	M	O	P	V	U	X	X	Z
Fiddle	O	I	A	D	M	N	E	C	L	O	Q	Y
Guitar	C	N	R	G	Z	K	C	S	F	Q	S	M
Violin	E	L	N	O	I	D	R	O	C	C	A	H
Piano	R	Z	X	C	L	A	R	I	N	E	T	A
Accordion	O	F	I	D	D	L	E	I	R	L	G	X
Recorder	H	C	S	C	C	Z	U	L	W	Y	V	D
	H	A	R	M	O	N	I	C	A	Q	A	G
	M	X	V	O	B	Z	H	P	I	A	N	O

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YOU have rights during discharge/trasfer:

- Right to appeal the proposed transfer or discharge and not be discharged while an appeal is pending
- Receive 30-day written notice of discharge or transfer that includes: the reason; the effective date; the location going to; appeal rights and process for filing an appeal; and the name and contact information for the long-term care ombudsman
- Preparation and orientation to ensure safe and orderly transfer or discharge
- Notice of the right to return to the facility after hospitalization or therapeutic leave

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Types of Candy

- Peppermint
- Smarties
- Chocolate
- Gum
- Caramel
- Taffy
- Whoppers
- Snickers
- Skittles
- Suckers

H	W	I	M	T	V	A	S	V	Y	L	P
S	C	B	S	F	Z	K	R	P	C	E	B
R	P	E	H	N	I	R	M	H	P	M	D
E	J	Q	F	T	I	F	O	P	H	A	D
K	C	T	T	M	G	C	E	W	V	R	D
C	N	L	U	U	O	R	K	N	C	A	U
U	E	G	S	L	M	D	J	E	H	C	Y
S	Y	C	A	I	F	W	E	J	R	I	F
J	V	T	N	U	A	U	A	E	R	S	F
Q	E	T	W	H	O	P	P	E	R	S	A
A	B	F	S	E	I	T	R	A	M	S	T
J	I	F	V	Z	M	E	W	L	L	R	V

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