

STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

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Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD Barbara M. Bechtel Michael Brooks Tanya L. Meyer Dr. Valerie A. Palarski James Surprise Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

Dear Resident of XXXX Nursing Home,

October is Residents' Rights month which is a time for us to highlight and honor all residents living in long-term care facilities. This gives us an extra opportunity to bring attention to the rights of residents, with a strong emphasis on choice, respect, dignity, and self-determination.

Due to the COVID-19 pandemic, the Volunteer Ombudsman program has not been able to visit inperson, but we want you to know about the rights you have as a resident of a nursing home. We have enclosed a card explaining your rights as a resident of this facility.

Residents' Rights month is a time to raise awareness of these rights and to celebrate residents like you! I also want to remind you that you have the right to vote in the general election on November 3, 2020. Staff at your home does have a responsibility to assist you in exercising your right to vote if you desire their help. We have enclosed our educational publication which provides more information on your voting rights and the voting process.

If you have any questions or concerns about any of your rights, including your right to vote, please reach out to your Regional Ombudsman at 1-800-815-0015. Thank you.

Sincerely,
XXXX

Add your first name and VO first name and photo with permission

XXXX, Volunteer Ombudsman

Volunteer Coordinator

-and-