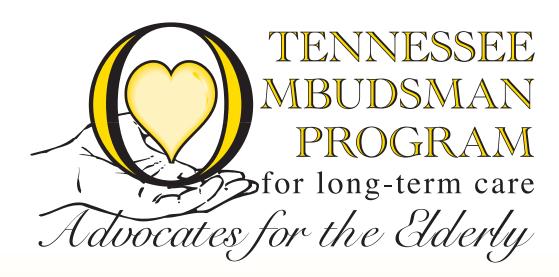
TALK TO YOUR OMBUDSMAN...

about concerns for your loved one, such as:

- Resident Rights
- **Quality of Care**
- Admissions
- **Privacy Needs**
- Medicare
- Medicaid
- Medications
- Meals
- Transfers
- Discharges

FOR HELP WITH **QUESTIONS...** PROBLEMS... COMPLAINTS...

CALL YOUR LOCAL LONG-TERM CARE **OMBUDSMAN AT:**



The Tennessee Ombudsman Program offers confidential services to residents, families, and others with long-term care facility concerns.



State Long-Term Care Ombudsman Program Tennessee Commission on Aging and Disability 500 Deaderick Street, Suite 825 **Andrew Jackson Building** Nashville, TN 37243-0860

615-741-2056 Fax: 615-741-3309 1-877-236-0013

www.tennessee.gov/comaging

The Ombudsman program is authorized by the Older Americans Act. There are nine district programs throughout the state. There is no charge for Ombudsman services. However, Contributions to the program are appreciated and are used to provide additional services.

