



Department of
Aging

Ted Strickland, Governor
Barbara E. Riley, Director

Date

Address

Dear

In accordance with Ohio Administrative Code (OAC) 173:2-1-24(A), the State Long-Term Care Ombudsman shall conduct a regular program review to determine whether the Regional Long-Term Care Ombudsman Program may continue to provide services in the designated region. I appreciate the work that you did to participate in the review and hope that the process and outcome will be helpful in your efforts to provide quality ombudsman services.

Enclosed with this letter is the draft report of the Designation & Service Review. Please review the report carefully and provide comments to Hilary Stai no later than [30 days]. The program's sponsoring agency director and the Area Agency on Aging are also provided the opportunity to comment on the report and a teleconference to discuss any questions you or they may have will be held on [].

While we may conduct additional program reviews whenever service delivery problems occur, based on the information gathered through the Designation & Service Review completed [date of visit], I hereby extend designation of the Region [x] Long-Term Care Ombudsman Program for three years.

Best regards,

Beverley L. Laubert
State Long-Term Care Ombudsman

Enclosure

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