



The National Long-Term Care Ombudsman Resource Center

LTCOP NETWORK ACRONYMS

AAA: Area Agency on Aging

ADRC: Aging and Disability Resource Center

ALF: Assisted Living Facility

AoA: Administration on Aging

APS: Adult Protective Services

B&C: Board and Care Facility

CAG: Citizen Advocacy Group

CC: Culture Change

CFR: Code of Federal Regulations

CIL: Center for Independent Living

CMP: Civil Monetary Penalties

CMS: Centers for Medicare and Medicaid Services

CNA: Certified Nursing Assistant

CV: The National Consumer Voice for Quality Long-Term Care (Consumer Voice) formerly NCCNHR

DHHS: United States Department of Health and Human Services

HCBS: Home and Community Based Services

HIPPA: Health Insurance Portability and Accountability Act of 1996

L&C: Licensing and Certification

LLTCO: Local Long-Term Care Ombudsman

LTCOP: Long-Term Care Ombudsman Program

LTSS: Long-Term Services & Support

MFP: Money Follows the Person (demonstration grant)

MOA: Memorandum of Agreement

MOU: Memorandum of Understanding

NALLTCO: National Association of Local Long-Term Care Ombudsmen

NASOP: National Association of State Long-Term Care Ombudsman Programs

NASUAD: National Association of States United for Aging and Disabilities

NF: Nursing Facility

NORC: National Long-Term Care Ombudsman Resource Center

NORS: National Ombudsman Reporting System

OAA: Older Americans Act

PAS: Pre-Admission Screen

RN: Registered Nurse

RP: Responsible Party

RR: Residents' Rights

SA: Survey Agency

SLTCO: State Long-Term Care Ombudsman

SLTCOP: State Long-Term Care Ombudsman Program

SOM: State Operations Manual

SUA: State Unit on Aging

USC: United States Code

