

**Excerpt from the Arkansas promulgated LTC Ombudsman Policy/Procedures:**

**De-Designation**

The State Ombudsman may refuse to designate or may de-designate an individual for the following reasons: existence of an un-remedied conflict of interest, deliberate failure of the individual to disclose any conflict of interest, violation of confidentiality requirements, failure to follow directions of the SLTCO regarding policies, procedures and practices, failure to act in accordance with applicable federal and state laws, regulations, policies and philosophy of the LTCOP.

A Volunteer may appeal this with the Assistant Director of the Division of Aging, who has the final determination in this issue.