

TO: All Ombudspersons
FROM: Judy Wirkula
DATE: April 5, 2004
RE: Local Ombudsperson Discussion Groups

You are invited to join the first in a series of small, local, and informal discussion groups that have been scheduled for this year. We will hold these groups locally four times a year. We hope that you are able to participate in this opportunity to get together with fellow Ombudspersons and talk about what you're working on, share ideas and information, and discuss whatever is on your mind.

You have been assigned to one of five groups based on where you live. You are, of course, invited to attend any one, or all, of the discussion groups. Please call me at 427-3700, ext. 240 to let me know which group(s) you will be attending, so that I can ensure that the rooms are properly set up.

We look forward to these informal group discussions and hope to see you there!

TO: All Ombudspersons
FROM: Judy Wirkula
DATE: January 10, 2006
RE: Local Ombudsperson Discussion Groups

Hello and HAPPY NEW YEAR!

Attached is the schedule for the next group of local meetings that will be held in January, February and March. We hope that you are able to participate and talk about what you're working on, as well as share ideas and information. You are, of course, invited to attend any one, or all, of the discussion groups.

Thank you to all who responded to the evaluation about the discussion groups. We enjoy sharing information, ideas, advice, and supporting each other. Some of you also sent in the following suggestions:

- Call or email Judy prior to meeting if you want certain information available at the meeting, pertaining to a case you will discuss or current topics.
- Brainstorm at the beginning of the meeting to list topics to discuss.
- Role play cases and discuss alternate ways of resolving problems.
- Spread the word – get more Ombudsmen to attend!

As we move forward, we can use these ideas and more at our quarterly discussion groups, if you would like.

Please call me at 427-3700, ext. 240 to let me know which group(s) you will be attending, so that I can ensure that the rooms are properly set up.

We look forward to seeing you there!

Discussion Groups for Ombudspersons – Winter 2006

Group: NW Suffolk
Date: Monday, January 30
Time: 2:00 pm – 4:00 pm
Place: Family Service League - Huntington
790 Park Avenue
Huntington
(large conference room)

Group: SW Suffolk
Date: Tuesday, February 14
Time: 1:00 pm – 3:00 pm
Place: West Islip Public Library
3 Higbie Lane
West Islip
(Community Room B)

Group: Central South Suffolk
Date: Tuesday, February 21
Time: 2:00 pm – 4:00 pm
Place: Patchogue-Medford Library
54-60 East Main Street
Patchogue
(Meeting Room B)

Group: Central North Suffolk
Date: *Wednesday*, March 15
Time: 1:00 pm – 3:00 pm
Place: Smithtown Library – Nesconset Branch
127-20 Smithtown Blvd.
Nesconset
(Library Meeting Room)

Group: East End
Date: Wednesday, March 29
Time: 10:30 am – 12:30 pm
Place: Family Service League - Riverhead
208 Roanoke Avenue
Riverhead
(conference room)

RSVP to Judy at 427-3700, ext. 240. Thank you.

Group: SW Suffolk

(names of Ombudsmen volunteers in group listed here)

Date: **Tuesday, February 14, 2006**
Time: **1:00 pm – 3:00 pm**
Place: West Islip Public Library
3 Higbie Lane
West Islip
(Community Room B)

RSVP to Judy at 427-3700, ext. 240. As per library policy, please *do not* call the library for information related to this meeting. Call Judy if you have any questions. Thank you.

Directions to the West Islip Library are on the back.

Volunteer
Ombudsman Discussion Group Evaluation
Family Service League

Name (optional): _____ Date:

I have been an Ombudsperson for (optional):

_____ less than 1 year

_____ 1-3 years

_____ 4-10 years

_____ more than 10 years

Please describe what you like about the discussion groups:

Please describe any ways to improve the discussion groups:

Additional suggestions:

*Please return this questionnaire by October 15, 2005 to Judy Wirkula, Ombudservice Program,
Family Service League, 790 Park Avenue, Huntington, NY 11743. Thank you for your feedback.*