



## Areawide Aging Agency

Areawide Aging Agency, Oklahoma Ombudsman Program

Dear:

Thank you for your interest in becoming a volunteer in the Long-Term Care Ombudsman Program. Enclosed is an application and a fact sheet describing the program.

An Ombudsman Volunteer is a trained, certified volunteer concerned with the rights of nursing home residents and the improvement of the quality of life and care available to them. Much of the work involves friendly visiting but with the added dimension of receiving and helping to resolve the concerns of the residents. Each volunteer serves two (2) to four (4) hours a week in one facility of his/her choice.

We require the completion of ten (10) hours of training before an applicant may begin as a volunteer ombudsman. We will contact you again regarding specific dates and location of the next training workshop.

Volunteers are also required to attend a monthly meeting for mutual support and continued in-service training.

You may have additional questions after reading the description of the program. If so, please feel free to call me at 942-8500. If you are interested in volunteering, please complete the application and return it to me at the above address. I am looking forward to meeting you soon.

Sincerely,  
Patricia Shidler, M. Ed.  
Ombudsman Supervisor

3200 NW. 48, Suite 104' Oklahoma City, OK 73112-5911  
(405) 942-8500' Fax (405) 942-8535

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