

Salt Lake County Aging Services  
Ombudsman Program

### Shadowing Experience Evaluation

Volunteer: \_\_\_\_\_ Date: \_\_\_\_\_

Staff providing shadowing experience: \_\_\_\_\_

Length of time shadowing: \_\_\_\_\_

Please rate each aspect of your shadowing experience by checking the appropriate box:

	Very Helpful	Confusing	Need to do more	Other comments:
Discuss cases before going out to investigate.				
Developing a plan to follow during investigation.				
Visiting different types of LTC facilities.				
Observation of ombudsman.				
Working with ombudsman on investigation(s).				
Being able to discuss the outcome of an investigation with ombudsman.				
Learning to read resident charts.				

Rate your experiences on the following chart:

	Excellent	Met expectation	Somewhat confusing	Need improvement
Did the trainer clearly explain each step of the process?				
Have you felt 'coached' throughout this training process?				

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	Excellent	Met expectation	Somewhat confusing	Need improvement
Have you learned how to develop a plan for an investigation?				
Have you learned how to communicate comfortably with residents?				
...their family members?				
...facility staff?				
Did staff maintain scheduled appointments in a timely manner?				

**Do you have any suggestions for improvements?**

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**Additional comments about your training experience:**

*Thank you for helping us to continually work towards improving the training process.*