

Are you concerned about individuals living in your local nursing homes and assisted living facilities?

The Northern Virginia Long-Term Care Ombudsman Program is looking for people who are **empathetic, diplomatic, and skilled communicators** to be

Volunteer Ombudsmen

As an ombudsman you will be assigned to a specific long-term care facility, working to ensure that the residents' rights are being protected. You will help residents with problems that they are unable to resolve alone.

Volunteer Ombudsmen dedicate four (4) hours per week (during weekdays) to this job. Ongoing training and support are provided.

The annual 3-day training session will be September 18, 19 and 25, 2003 from 9:00 a.m. to 4:30 p.m. For more information please call Nancy at:

(703) 324-5435

"He looks into everything I ask him to, he checks it out and comes back later to let me know what's happening. He's good at that. You don't find that every day. He's nice! I smile every time I see him." --A Nursing Facility Resident

The Northern Virginia Long-Term Care Ombudsman Program
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Website: www.fairfaxcounty.gov/ombudsman

Serving the City of Alexandria and Counties of Arlington, Fairfax, Loudoun, and Prince William through, their Area Agencies on Aging.

The Northern Virginia Long-Term Care Ombudsman Program is committed to a policy of nondiscrimination in all programs, services and activities and will provide reasonable accommodations and alternate formats upon request. To request accommodations or alternate formats, call 703-324-3575 or TTY: 703-449-1186.