

**New Volunteer Training Evaluation**

**Dates of Training:** \_\_\_\_\_

1. What topics and/or presentations did you find to be *most* helpful?  
Please explain.

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2. What topics and/or presentations did you find to be *least* helpful?  
Please explain.

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**3. Quality of Presentations:**

- a. *How do you rate the quality of presentations, made on the first day, addressing the Older American’s Act, Types of LTC Facilities, Residents’ Rights, and Confidentiality?*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Use of visual aids	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

- b. *How do you rate the presentation on Adult Family Home Licensing? (Guest speaker – Rich Blackburn)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

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c. *How do you rate the presentations on Dementia, Mental Illness, and Developmental Disabilities? (Day 2)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Use of visual aids	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

d. *How do you rate the presentation on Legal Issues? (Guest speaker – Hank Balson)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Use of visual aids	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

e. *How do you rate the presentation on Complaint Handling Skills and Complaint Write-Ups? (Day 2)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Use of visual aids	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

f. *How do you rate the presentation on Community Resources? (Day 3)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

g. *How do you rate the presentation on DSHS Complaint Investigations? (Guest speaker – Carolyn Hundley)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

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*h. How do you rate the presentation on Abuse & Neglect? (Guest speaker – Kary Hyre)*

	<u>Not Very Effective</u>			<u>Very Effective</u>	
Overall style of the presenter	1	2	3	4	5
Use of visual aids	1	2	3	4	5
Amount of information	1	2	3	4	5
Knowledge of topic	1	2	3	4	5
Use of handouts	1	2	3	4	5

**4. What recommendations would you make to improve future trainings (e.g., topics, teaching techniques, use of guest speakers, materials, etc.)?**

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**5. Additional Comments:**

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**Availability for Volunteer Meetings**

At the present time, monthly volunteer meetings are scheduled for the first Wednesday of the month from 1:00 – 3:00 pm with an optional brown-bag lunch at 12:30 pm. Please indicate below times and dates that are most convenient for you to meet:

| Day   | 8:30 am | 11:00 am | 1:00 pm | 3:00 pm | 5:00 pm | After 6 |
|-------|---------|----------|---------|---------|---------|---------|
| MON   |         |          |         |         |         |         |
| TUES  |         |          |         |         |         |         |
| WEDS  |         |          |         |         |         |         |
| THURS |         |          |         |         |         |         |
| FRI   |         |          |         |         |         |         |