

TEXAS LONG-TERM CARE OMBUDSMAN PROGRAM
STATE FISCAL YEAR 2019
 SEPTEMBER 1, 2018 THROUGH AUGUST 31, 2019
 STAFF OMBUDSMAN TRAINING CALENDAR

September 10, 2018	9:00 -10:30	Webinar: Voting and Long-term Care Residents presented by Christina Worrell-Adkins, Legal Director, Elections Division, Office of the Texas Secretary of State
October 9, 2018 October 10, 2018 October 11, 2018	1:00 - 5:00 8:30 - 5:00 8:30-12:15	Statewide Mandatory Staff Ombudsman Training , 11501 Burnet Road, Building 902, Austin, Texas 78758
November 5, 2018	9-10:30	Webinar: Systems Advocacy – Here We Go! Ombudsman Prep for the 86th Texas Legislature presented by Alexa Schoeman and Patty Ducayet
January 7, 2019	9-10:30	Webinar: Office of Inspector General Investigations presented by Shurdell English, Special Agent, HHS/OIG/OI
March 4, 2019	9-10:30	Webinar: How to Prepare for a Monitoring Visit presented by Jeni Broz, Ombudsman Specialist
April 1, 2018	9-10:30	Webinar: Complex Case Discussions
May 6, 2019	9-10:30	Webinar: Nursing Home Dental Programs presented by Dr. Michèle J. Saunders, DMD, MS, MPH
July 8, 2019	9-10:30	Webinar: Selection from Revised Policies and Procedures presented by Alexa Schoeman, Deputy Ombudsman
August 2019	TBD	Statewide Mandatory Staff Ombudsman Training, Geriatric Symposium, Austin area TBD

OTHER TRAINING AND EVENTS

October 2018	Resident Rights Month (www.theconsumervoice.org/) – SPEAK UP: Know Your Rights and How To Use Them
October 22-24, 2018	The National Consumer Voice Conference in Arlington, Virginia
April 2019	National Volunteer Week (national sponsor - Hands On Network)
May 2019	Older Americans Month (www.aoa.gov)
May 2019	National Nursing Home Week (www.ahcancal.org)
June 2019	Performance measure revisions due to HHSC AAA Help Desk
June 2019	National Nursing Assistants Week (www.cna-network.org)
HHSC Joint Training:	https://apps.hhs.texas.gov/providers/training/jointtraining.cfm