



If there are changes that would improve your care, no issue is too big or too small. As your Ombudsman, I advocate for your quality of life and care, work to protect your rights, and confidentially support you to resolve concerns you may be facing, free of charge.

Please call me whenever you or your loved ones need to voice a concern about your rights, health, safety, welfare, or personal preferences for lifestyle and care.



SOUTH DAKOTA  
LONG TERM CARE  
OMBUDSMAN PROGRAM

1-833-663-9673

[dhs.sd.gov/ltss/ombudsman-program](https://dhs.sd.gov/ltss/ombudsman-program)

MEET YOUR OMBUDSMAN

CERTIFIED VOLUNTEER

LONG TERM CARE  
OMBUDSMAN

2411 HERO AVE  
PO BOX 729  
HOT SPRINGS, SD 57747

P: 1-833-663-9673

E: [DHS.LTSSOMBUDSMAN@STATE.SD.US](mailto:DHS.LTSSOMBUDSMAN@STATE.SD.US)