

YOUR OMBUDSMAN FOR QUALITY OF LIFE

What We Do



Advocate for long term care residents



Inform residents of their rights



Resolve care concerns



Listen to residents & families when concerns arise



Protect residents' rights & improve quality of care & life



Work with families and resident councils



Take a person-centered approach to care



Ensure state regulations and laws protect residents and their rights

We provide free services to individuals who:



Would like information on long term services options



Reside in a nursing home or assisted living community



Request services on behalf of themselves or another individual

Ombudsman are your advocates at:

- Nursing Homes
- Assisted Living Communities
- Private Pay Board and Care Homes
- Geriatric Units at the Human Services Center
- Homes Registered through the Department of Health



SOUTH DAKOTA
LONG TERM CARE
OMBUDSMAN PROGRAM

CALL YOUR **BUD**

1-833-663-9673

dhs.sd.gov/ltss/ombudsman-program

SD DEPARTMENT OF HUMAN SERVICES