

# RESIDENTS' RIGHTS

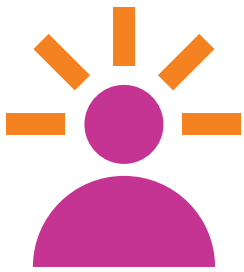
Your rights include but are not limited to:



- Right to Dignified Living and Freedom from Abuse, Neglect, or Exploitation
- Right to be Treated with Consideration, Dignity and Respect



- Right to Be Fully Informed of Care and Changes in Health
- Right to Participate in Meetings about Your Care



- Right to Personal Choice in Activities, Schedule and Care
- Right to Participate in Social, Religious and Community Activities



- Right to Access Records and Services In and Outside the Community
- Right to Access Physician, Survey Agency, and Long Term Care Ombudsman Program



- Right to Voice Grievances Without Discrimination
- Right to File a Complaint with the Facility Grievance Officer, Ombudsman, and/or State Survey Agency



- Right to Manage and/or be Informed about Personal Finances (How Your Money is Spent)
- Right to be Informed of Services Provided and the Cost of Those Services



- Right to Privacy
- Right to Confidentiality



- Right to Receive and Appeal the Notice of Discharge or Transfer
- Right to Receive Assistance Requesting an Appeal

Call your **OMBUDSMAN** at 1-833-663-9673 for more details on your rights.

The Department of Human Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, gender identity, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Senior Legal Counsel, 3800 E. Hwy 34, c/o 500 E Capitol Ave., Pierre SD 57501. Phone: 605-773-5990. Email: dhsinfo@state.sd.us.

Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.305.9673 (TTY: 711).

Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.305.9673 (TTY: 711).

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