State	Agency	How Often Are Inspections/Surveys Done?	Advance Notice?	Are Complaints Investigated?	Complaint Investigation Procedure	Posted to Web?	Source
Alabama	Department of Public Health	As deemed necessary by the state	Unannounced	Yes	Call complaint hotline: 866-873-0366	Must be posted in facility or call 334-206-5575 (fee for information on facility complaints)	http://www.assistedseniorliving.net/services/alabama/
Alaska	Social Services Division of Health Care Services	Annually	Announced and Unannounced	Yes	Call the licensing department: 907-269-3640	inspection reports are not available online for the state of Alaska. You can request inspection reports by calling the regulator: (907) 269-3640	http://dhss.alaska.gov/dhcs/Pages/cl/all/default.aspx and http://dhss.alaska.gov/dhcs/Documents/cl/ALHRegulationsandStatutesEffectiveasof3-7-09.pdf
Arizona	Department of Health Services	Annually	Unannounced	Yes	Call complaint hotline: 602-364-2639	Can be found at: http://hsapps.azdhs.gov/ls/sod/SearchProv.aspx?type=AL	http://www.assistedseniorliving.net/services/arizona/ and http://www.azdhs.gov/als/residential/rules.htm
Arkansas	Department of Human Services, Office of Long-Term Care	Annually	Unannounced	Yes	Call the Office of Long-Term Care: 501-682-8430	Call the Office of Long-Term Care: 501-682-8430	http://humanservices.arkansas.gov/dms/oltcDocuments/alfii.pdf
California	Department of Social Services, Community Care Licensing Division	At least once every 5 years	Announced and Unannounced	Yes	Call, write or fax the nearest Community Care Licensing Senior Care Program Office	Reports are not posted to the web. Contact the regional office or county licensing office.	http://www.alfa.org/alfa/State_Regulations_and_Licensing_Informat.asp http://www.ccld.ca.gov/PG835.htm
Colorado	Department of Public Health and Environment, Health Facilities and Emergency Medical Services Division	Annually	Unannounced	Yes	Can be filed by phone, e-mail, fax, mail. 303-692-2836 or toll free in state 1-800-886-7689 enter 2836. E-mail complaints to: hfdintake@cdphe.state.co.us In the "Subject Line", enter: [Relevant health care entity type] Complaint Intake.	Contact the Health Facilities Division of the Colorado Department of public health at (fax)303-753-6214 or e-mailed them at: health.facilities@state.co.us	http://www.assistedseniorliving.net/services/colorado/
Connecticut	Department of Public Health, Facility Licensing & Investigations Section	Every other year	Unannounced	Yes	Call 800-828-9769	Contact the Connecticut Department of Public Health at 860-509-7444	http://www.ct.gov/dph/cwp/view.asp?a=3121&q=387678&dphNav=|&dphNav_GID=1821
Delaware	Department of Health & Social Services, Division of Long Term Care Residents Protection	Annually	Unannounced	Yes	Can file online at: http://www.dhss.delaware.gov/dltcrp/cireport.html	Contact the Division of Long-Term Care Residents Protection: 302-577-6661	http://regulations.delaware.gov/AdminCode/title16/Department%20of%20Health%20and%20Social%20Services/Division%20of%20Long%20Term%20Care%20Residents%20Protection/3225.shtml
Florida	Agency for Health Care Administration	Annually or biennially	Unannounced	Yes	Can file online at: http://ahca.myflorida.com/contact/call_center.shtml	Can be found online at: http://apps.ahca.myflorida.com/dm_web/(S(dhshkcr3x0okhxrtpvzsvjkm))/default.aspx#Statement_of_Deficiencies	http://ahca.myflorida.com/MCHQ/WebDmHelp/
Georgia	Office of Regulatory Services	Annually	Unannounced	Yes	Can file online at: http://dch.georgia.gov/hfr-file-complaint	Can be found at: ww2.state.ga.us/departments/dhr/ors	http://dch.georgia.gov/healthcare-facility-regulation-0
Hawaii	Department of Health	At least every two years	Unannounced	Yes	Call the long-term care Ombudsman's office at 808-586-0100	Call the State Licensing Section at (808) 692-7400	http://health.hawaii.gov/ohca/state-licensing-section/ and
Idaho	Licensing and Survey Agency	Every three years for compliant facilities, annually for facilities with core issue deficiencies	Unannounced	Yes	Call the Bureau of Facility Standards at 208-334-6626	Can be found at: http://healthandwelfare.idaho.gov/Medical/LicensingCertification/RALFSurveyResults/tabid/318/Default.aspx	http://healthandwelfare.idaho.gov/Medical/LicensingCertification/StateOnlyPrograms/AssistedLiving/tabid/273/Default.aspx
Illinois	Department of Public Health's Division of Assisted Living	Annually	Unannounced	Yes	Contact the Division of Assisted Living at 217-782-2913	Contact the Department of Public Health's Division of Assisted Living at 217-782-2913	http://www.assistedseniorliving.net/services/illinois/
Indiana	Indiana State Department of Health, Long Term Care Division	Annually for licensed facilities, but assisted living facilities only need to be licensed if they dispense medication	Unannounced	Depends on whether the facility is licensed or not	Can file online at: http://www.in.gov/isdh/21533.htm	Contact your Indiana Ombudsman at 800-622-4484 or 317-232-7134	https://secure.in.gov/isdh/23260.htm and http://www.assistedseniorliving.net/services/indiana/
Iowa	Department of Inspections and Appeals, Health Facilities Division	Every other year	Unannounced	Yes	Call Department of Inspections and Appeals at 877-686-0027	Can be found at: https://dia-hfd.iowa.gov/DIA_HFD/CTLEntitySearch.do	https://dia-hfd.iowa.gov/DIA_HFD/Process.do
Kansas	Department on Aging	Annually	Unannounced	Yes	Can file online at: http://www.kdheks.gov/bhf/elder_abuse_hotlines.html	Can be found at: http://www.kdheks.gov/bhf/fac_list/index.html	http://www.kdheks.gov/bhf/index.html
Kentucky	Department for Aging and Independent Living	Annually	Unannounced	Yes	Call the Department for Aging and Independent Living at 502-564-6930	Call the Open Records Department at the Division of Aging Services: 502-564-6930	http://www.assistedseniorliving.net/services/kentucky/
Louisianna	Department of Health and Hospitals	Annually	Unannounced	Yes	Can file online at: http://new.dhh.louisiana.gov/index.cfm/page/254	Can be found at: http://new.dhh.louisiana.gov/index.cfm/page/1541/n/374	http://new.dhh.louisiana.gov/index.cfm/directory/detail/702
Maine	Community Services Programs, Division of Licensing and Certification	Every one to three years	Unannounced	Yes	Call the complaint hotline at 800-381-2441	Can be found at: https://gateway.maine.gov/dhhs-apps/rcare/	http://www.assistedseniorliving.net/services/maine/
Maryland	State Health Department, Office of Health Care Quality	Annually	Unannounced	Yes	Can file online at: http://dhmh.maryland.gov/ohcq/SitePages/Complaint%20Form.aspx	Can be found at: http://mhcc.maryland.gov/consumerinfo/longtermcare/SearchPage.aspx?q=AL	http://dhmh.maryland.gov/ohcq/AL/default.aspx
Massachusetts	Massachusetts Department of Public Health	Every 9 to 15 months	Unannounced	Yes	http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/healthcare-quality/healthcare-facility-complaints/complaints-for-nursing-homes-health-care-	Call DPH's Division of Health Care Quality at 800-462-5540	http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/healthcare-quality/ and http://www.masseniorcare.org/Consumers/Choose_a_Facility/Quality_Ratings.aspx
Michigan	Michigan Department of Human Services Aged Licensing Division	Every one to two years	Announced and Unannounced	Yes	Can file online at: http://www.michigan.gov/dhs/0,4562,7-124-5455_27716-80945--,00.html	Can be found at: http://www.dleg.state.mi.us/brs_afc/sr_afc.asp	http://www.michigan.gov/dhs/0,1607,7-124-5455_27716---,00.html
Minnesota	Minnesota Department of Health	At least once every three years	Unannounced	Yes	Can file online at: http://www.health.state.mn.us/divs/fpc/ohfcinfo/contohfc.htm	Can be found at: http://www.health.state.mn.us/divs/fpc/profinfo/cms/als/alsreviewresults.html	http://www.health.state.mn.us/divs/fpc/index.html
Mississippi	Department of Health	Annually	Unannounced	Yes	Call 601-576-7300	Call 601-576-7300 or posted at facility	http://www.assistedseniorliving.net/services/mississippi/
Missouri	Department of Health and Senior Services	Every six months until deemed compliant, then every year	Unannounced	Yes	Can file online at: http://health.mo.gov/safety/abuse/	Can be found at: http://health.mo.gov/safety/showmelongtermcare/index.php	http://health.mo.gov/seniors/longtermcare.php
Montana	Department of Health and Human Services Licensure Bureau	Every one to three years	Unannounced	Yes	Can file online at: http://www.dphhs.mt.gov/qad/complaintprocedure/index.shtml	Write to Licensure Bureau, Quality Assurance Division, DPHHS, 2401 Colonial Drive, Helena, MT 5962	http://www.dphhs.mt.gov/qad/assistedliving/index.shtml
Nebraska	Department of Health and Human Services	As deemed necessary by the state	Announced and Unannounced	Yes	Can file online at: http://dhhs.ne.gov/publichealth/Pages/crl_invest_invest.aspx#Ways	Can be found at: http://dhhs.ne.gov/publichealth/Pages/lts_lisindex.aspx	http://dhhs.ne.gov/publichealth/Pages/crl_medfac_alf_alf.aspx
Nevada	Bureau of Health Care Quality and Compliance	Annually	Announced and Unannounced	Yes	Can file online at: http://health.nv.gov/PDFs/HealthFacilities/ExhibitB-COMPLAINTS-AND-INVESTIGATIONS.pdf	Can be found at: http://health.nv.gov/HCQC_HealthFacilities.htm	http://health.nv.gov/HCQC_HealthFacilities.htm
New Hampshire	Health and Human Services	Annually	Unannounced	Yes	Can file online at: http://www.dhhs.nh.gov/oos/bhfa/complaint.htm	Can be found at: http://healthfacilitysearch.dhhs.nh.gov/HFLVerification/Search.aspx?Facility=Y&SubmitComplaint=Y	http://www.dhhs.nh.gov/oos/bhfa/
New Jersey	Department of Health, Division of Health Facilities Evaluation and Licensing	Annually	Unannounced	Yes	Can file online at: http://www.state.nj.us/health/healthfacilities/hotlines.shtml	Can be found at: http://web.doh.state.nj.us/apps2/healthfacilities/fsSearch.aspx	http://www.state.nj.us/health/healthfacilities/hospfines/hfines.shtml
New Mexico	Health Facilities Licensing and Certification Bureau	Annually	Unannounced	Yes	Send a request to the Office of the General Council, 1190 St. Francis Drive N4095, Santa Fe, NM 87502	Send a request to the Office of the General Council, 1190 St. Francis Drive N4095, Santa Fe, NM 87502	http://dhi.health.state.nm.us/elibrary/hflcregs/Assisted%20Living%20Facilities%20for%20Adults%2002-11-2010.pdf and http://www.assistedseniorliving.net/services/new-mexico/
New York	Department of Health	Every 12 to 18 months	Unannounced	Yes	Call the adult home hotline at (866) 893-6772	Call 518-408-1600	http://www.health.ny.gov/facilities/adult_care/
North Carolina	Department of Social Services	Annually	Unannounced	Yes	Call the Complaint Intake Unit at 919-733-8499	Call the adult care Licensure Section of the Department of Social Services at 919-855-3765	http://www.assistedseniorliving.net/services/north-carolina/ and http://ncdhhs.gov/dhsr/acls/rules.html
North Dakota	Department of Health, Division of Health Facilities for Basic Care Facilities	Once every two years at least	Unannounced	Yes	Call 800-451-8693	Call them at 701-328-2352	http://www.nd.gov/dhs/services/medicalserv/medicaid/assisted-living.html
Ohio	Department of Health Bureau of Long Term Care Quality	Every 9 to 15 months	Unannounced	Yes	Registering complaints at 1-800-342-0553	Can be found at: http://ltc.ohio.gov/FacilitySearch.aspx	http://www.odh.ohio.gov/odhPrograms/ltc/rcfacal/rcfac1.aspx
Oklahoma	Department of Health	Every 12 to 15 months	Unannounced	Yes	Call 1-800-747-8419/(405) 271-6868 or email ltccomplaints@health.ok.gov	Can be found at: http://www.ok.gov/health/pub/wrapper/PHS-search.html	http://www.ok.gov/health/Protective_Health/Health_Resources_Development_Service/Health_Facility_Systems_/Continuum_of_Care_Facility_and_Assisted_Living_Center_Licensure/#Rule and Statute
Oregon	Department of Human Services, Aging and People With Disabilities	At least once every two years	Unannounced	Yes	Contact the local office of the Area Agency on Aging Seniors and People with Disabilities	Posted in facility or call 503-945-5832 or 800-232-3020	http://www.dhs.state.or.us/policy/spd/rules/411_054.pdf and http://www.assistedseniorliving.net/services/oregon/
Pennsylvania	Department of Public Welfare	Annually	Unannounced	Yes	Must contact Regional office at http://www.dpw.state.pa.us/findfacilitiesandlocs/personalcarehomefieldoffices/index.htm	Must contact Regional office at http://www.dpw.state.pa.us/findfacilitiesandlocs/personalcarehomefieldoffices/index.htm	http://www.dpw.state.pa.us/fordisabilityservices/personalcarehomeinformation/aboutpersonalcarehomesgeneralinformation/index.htm
Rhode Island	Department of Health	Annually	Unannounced	Yes	Contact local licensing agency	Posted at facility or contact Health Facilities Regulation, 3 Capitol Hill, Providence, RI 02908-5097	http://sos.ri.gov/documents/archives/regdocs/released/pdf/DOH/6999.pdf and http://www.assistedseniorliving.net/services/rhode-island/
South Carolina	Department of Health	Annually	Unannounced	Yes	Call 803-545-4370	Must submit a written request to Jody Hamm, FOIA, 2600 Bull St., Columbia, SC 29201, or you can fax your request to 803-898-3816	http://www.assistedseniorliving.net/services/south-carolina/
South Dakota	Department of Health	Every 9 to 15 months	Unannounced	Yes	Contact a local ombudsman	Posted at facility	http://www.assistedliving.com/south-dakota/ and http://dss.sd.gov/formspubs/docs/ASSTLIVINGI/ASAConsumersGuide.pdf
Tennessee	Department of Health	Every 15 months	Unannounced	Yes	Call the Department of Health Licensing Agency at 877-287- 0010	Can be found at: http://health.state.tn.us/hct/inspections.html	http://www.state.tn.us/sos/rules/1200/1200-08/1200-08-25.20091223.pdf
Texas	Department of Aging and Disability Services	Annually	Unannounced	Yes	Call DADS Consumer Rights and Services section at 1-800-458-9858 or via the DADS website	Can be found at: http://facilitysearch.dads.state.tx.us/qrs/public/qrs.do?page=geoArea&serviceType=al_all&lang=en&mode=P&dataSet=2&ctx=2737403	http://www.dads.state.tx.us/handbooks/ls-alf/
Utah	Department of Health	Annually	Unannounced	Yes	Call the assisted living hot line at 800-999-7339	Can be found at: http://health.utah.gov/hficra/reportcard/reportcard.php	http://www.assistedseniorliving.net/services/utah/
Vermont	Department of Disabilities, Aging, and Independent Living Division of Licensing and Protection	Every year to 18 months	Unannounced	Yes	Call the Vermont Division of Licensing and Protection at 802-241-2345	Can be found at: http://www.dlp.vermont.gov/standard-surveys-assisted-living	http://www.dlp.vermont.gov/standard-surveys-assisted-living
Virginia	Department of Social Services	Annually	Unannounced	Yes	Can file online at: http://www.dss.virginia.gov/about/email_licensing_complaint.cgi	Can be found at: http://www.dss.virginia.gov/facility/search/alf.cgi	http://www.dss.virginia.gov/files/division/licensing/alf/intro_page/code_regulations/regulations/final_gp_reg_071713.pdf
Washington	Aging and Disability Service of the Department of Social and Health Services	Every 15 to 18 months	Unannounced	Yes	Call the complaint hotline at 800-562-6078	Contact the aging and disability office at 800-422-3263	http://www.assistedseniorliving.net/services/washington/
West Virginia	Office of Health Facility Licensure and Certification	Annually	Unannounced	Yes	Contact The Office of Health Facility Licensure and Certification at 304-558-0050	Write to: The Office of Health Facility Licensure and Certification, Legal Dept., 1 Davis Square, Suite 101, Charleston, WV 25301. They charge 25 cents per page for copies of inspection reports.	http://apps.sos.wv.gov/adlaw/csr/readfile.aspx?DocId=8278&Format=PDF and http://www.assistedseniorliving.net/services/west-Virginia/
Wisconsin	Department of Health Services Division of Quality Assurance	Every two years	Unannounced	Yes	Contact the DQA Regional Office using http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/ALSregImap.htm or file the complaint online at https://4.selectsurvey.net/DHS/TakeSurvey.aspx?SurveyID=821L1k82K or call 1-800-642-6552	Can be found at: http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/AsLivDirs.htm	http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/profiles/basics.htm
Wyoming	Wyoming Department of Health Aging Division	Annually	Unannounced	Yes	Contact Wyoming's Department of Health at 866-571-0944	You may contact health care licensing and survey at 307-777-7123 to request a copy of an inspection report	http://www.assistedseniorliving.net/services/wyoming/