In recognition of National Volunteer Appreciation Week, the Minnesota Office of Ombudsman for Long-Term Care would like to thank our volunteers for the advocacy, education and empowerment they continually provide through their volunteer efforts. We are incredibly thankful for their dedication and are honored to highlight the impact their volunteerism has made this past year.

Certified Ombudsman Volunteers carry out our mission, to enhance the quality of life and services for consumers of long-term care, and are critical to the protection of residents’ rights. It is with sincere gratitude that we say, thank you to the Certified Ombudsman Volunteers.

Certified Ombudsman Volunteers (COVs) of Minnesota were recognized in a special edition of our ‘COV News’ newsletter. A volunteer recognition luncheon will be held in July to formally celebrate.

2018 Volunteer Program:

- 35 Volunteers provided advocacy services
- 2572 Hours were generously donated
- COVs spent 152 hours working with resident councils
- COVs spent 51 hours working with family councils