Are you new to the Ombudsman program?

**HERE IS WHAT YOU NEED TO KNOW**

**VISIT THE NORC WEBSITE**

**REVIEW LTCOMBUDSMAN.ORG**

The NORC website is filled with information, resources, and news from Ombudsman programs to support and inform programs across the country. Watch this short [video](#) as an introduction to the NORC website.

**GET TO KNOW KEY NORC RESOURCES**

**REVIEW LTCOMBUDSMAN.ORG/KEY-NORC-RESOURCES**

This page serves as a shortcut to access key NORC resources quickly. If you have trouble finding a resource visit the [site map](#) to view all web pages.

**JOIN NORC’S EMAIL LIST**

**REVIEW WWW.LTCOMBUDSMAN.ORG/SIGN-UP**

Fill out the form on this page to receive the quarterly *Ombudsman Outlook*, monthly *NORC Notes*, training opportunities, and additional information from NORC!

**GET TO KNOW THE NATIONAL OMBUDSMAN RESOURCE CENTER (NORC)**

**REVIEW LTCOMBUDSMAN.ORG/ABOUT**

NORC provides support, technical assistance, and training to long-term care Ombudsman programs. If you need assistance [email us](#)!

**GET TO KNOW THE LONG-TERM CARE OMBUDSMAN PROGRAM**

**REVIEW LTCOMBUDSMAN.ORG/NEW-OMBUDSMAN**

This page includes information on the history of the program, applicable federal law and regulations, key stakeholders, and an overview of available NORC resources.

**MORE TIPS: WWW.LTCOMBUDSMAN.ORG**