



The Mission of Mississippi's LongTerm Care Ombudsmen Program is to:

Enhance the quality of life of each resident, ensure the highest level of personal care, protect individual rights, and seek resolution of problems in a professional, impartial and confidential manner.

Ombudsmen strive to be the voice for residents while encouraging self-advocacy by providing education about residents' rights. Ombudsmen work for residents to remove any barriers to quality or care and quality of life from the resident's perspective.



Statewide Toll Free Number:
1-888-844-0041

What Are Resident's Rights?

- Be treated with dignity and respect
- To choose schedules and activities
- To be fully informed of all personal information
- To share a complaint with anyone without fear of retaliation
- Right to decide who visits you and who you do not wish to see
- To have information regarding your own financial affairs
- You have a right to private conversation with anyone you decide
- A Right to appeal a discharge or transfer and not be discharged while the appeal is pending

What Can We Help With?

- Resident's Rights
- Environmental concerns
- Discharge and eviction
- Personal care concerns
- Quality of life issues
- Many other issues



MDHS

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

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What is an Ombudsman?

An Ombudsman (awm-budzman) is an individual who advocates for the rights of residents living in long-term care facilities (i.e., nursing homes, assisted living facilities).

Ombudsman services are always confidential and always free.

WE ARE A
VOICE
FOR THE RESIDENTS



Alcorn, Benton, Marshall, Preston, Tippah, and
Tishomingo
662-554-1979

Calhoun, Chickasaw, Itawamba, Lafayette, Lee,
Monroe, Pontotoc, and Union
662-488-6971

Choctaw, Clay, Lowndes, Noxubee, Oktibbeha,
Webster, and Winston
662-324-7860

Adams, Amite, Claiborne, Franklin, Jefferson,
Lawrence, Lincoln, Pike, Walthall, and Wilkinson
601-384-5200

Copiah, Hinds, Madison, Rankin, Simpson,
Warren, and Yazoo
601-321-2155

Attala, Carroll, Grenada, Holmes, Leflore,
Montgomery, and Yalobusha
662-845-6122

Desoto, Tunica, Tate, Panola, Tallahatchie,
Coahoma, and Quitman
662-370-7333

Bolivar, Sunflower, Washington, Humphreys,
Sharkey, and Issaquena
662-334-1418

Clarke, Jasper, Kemper, Lauderdale, Leake,
Neshoba, Newton, Scott, and Smith
601-683-1203

Covington, Forrest, George, Greene, Harrison,
Hancock, Jackson, Jefferson Davis, Jones, Lamar,
Marion, Pearl River, Perry, Stone, and Wayne
228-868-2311



State Long-Term Care Ombudsman Program

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