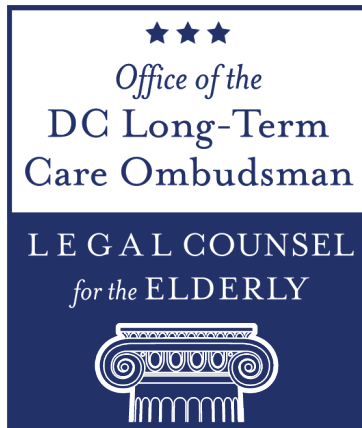


Know Your Rights!

Mental Health Community Residence Facility (MHCRF) residents are protected by the laws of the United States of America and the District of Columbia.

UNDER THESE LAWS, RESIDENTS HAVE THE RIGHT TO:

- Have visitors at any reasonable hour
- Handle personal money and business affairs
- Make personal medical decisions and freedom to refuse treatment
- Wear your own clothing
- Have mail delivered unopened
- Have access to a telephone or to have a private telephone installed at your own expense
- Bring personal possessions and furnishings into living quarters
- Privacy in your own room
- Religious freedom
- Register complaints and have them resolved without retaliation
- Participate in any plan of care meeting and to have information about services, charges and house rules
- Be given advance written and oral notice before any transfer, discharge or relocation and be given a chance to appeal the move



Know Your Rights!

The Office of the D.C. Long-Term Care Ombudsman/
Legal Counsel for the Elderly is providing this Know
Your Rights card to persons living in Mental Health
Community Resident Facilities.

If you have any questions, please call
202-434-2190 or email **DCombuds@aarp.org**.

ALL SERVICES ARE FREE AND CONFIDENTIAL

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