Volunteers Touching Hearts

For more information call 314 / 335-3331 or Toll Free 1-800-392-8771
or send this form to:
LTCOP, SEMO Area Agency on Aging
121 S. Broadview, Suite 11 • Cape Girardeau, MO 63703

I am interested in becoming a volunteer in the Long Term Care Ombudsman Program.

Name ____________________________________________

Address ____________________________________________

City ________________________ State __________________ Zip ____________

Phone Number ______________________

Long Term Care Ombudsman Program

Southeast Missouri Area Agency on Aging
121 S. BROADVIEW, SUITE 11
CAPE GIRARDEAU, MO 63703

You can make a difference for residents of Long Term Care Facilities

Volunteers Touching Hearts
Volunteer Ombudsman

You can become a concerned for older adults, possess genuine care and transportation, and older adults available or

If you are 21 years old or

Volunteer Benefits
- Quality care
- Service in providing a holistic
- Through the assistance of a
- Administration and staff
- Confidentiality
- Resident's privacy and confidentiality
- Listening and respect
- Well-informed and objective
- Through listening relationships
- Care facilities benefit
- Residents of long term

Ombudsman Program

Long Term Care

Benefits of the

Ombudsman Program

Ombudsman, Assad to a facility

Available to volunteers who are

Individual support are also

Training on a quarterly basis and

Placement O-Guide in-service

Required before certification and

An 18-hour training program is

Commitment

Older adults are required.

A sincere interest and liking for

Concern

Assisted facility weekly.

Volunteers are asked to visit an

Time

...you need

Ombudsman Program,

Volunteer in the

To become a

... on behalf of another

One who speaks

Ombudsman