## **New LTC Ombudsman State Certification Training**

North Carolina Division of Aging and Adult Services 693 Palmer Drive, Raleigh NC Taylor Hall Building Conference Room 301

Wednesday: March 4th, 2020

1:00PM-5:00PM

Complaint Management Victor Orija, State Long-Term Care Ombudsman Renee Kea, Ombudsman Elder Rights Specialist Kendra Dixon, Ombudsman Program Specialist