Advocating for LGBT Long-Term Care Consumers: 
Resources for Long-Term Care Ombudsmen  
October 13, 2011 
3:00-4:15 pm Eastern

WEBINAR SPEAKER BIOGRAPHIES

ERIC M. CARLSON
Eric Carlson, an attorney for the National Senior Citizens Law Center (NSCLC), has 
specialized in long-term care since 1990. His fields of expertise include facility-based 
long-term care (nursing homes and assisted living facilities), along with community-
based services and the Medicaid programs that help pay for them. He counsels 
attorneys and others from across the country, and co-counsels cases on behalf of 
consumers. Mr. Carlson is the author of numerous publications and articles, including 
the legal treatise Long Term Care Advocacy (Matthew Bender and Co.) and the 
consumer guide 20 Common Nursing Home Problems, and How to Resolve Them. He 
serves as President of the Assisted Living Consumer Alliance and as Vice-Chair of the 
Leadership Council for the National Consumer Voice for Quality Long-Term Care.

HILARY MEYER
Hilary Meyer is the Director of the National Resource Center on LGBT Aging, the 
country’s only resource center focused on improving the quality of services and supports 
offered to lesbian, gay, bisexual and transgender older adults nationwide. Funded by an 
historic grant from the U.S. Department of Health and Human Services (HHS) and the 
Administration on Aging (AoA), the Resource Center on LGBT Aging was created by 
Services & Advocacy for GLBT Elders (SAGE) in partnership with 10 national 
organizations with expertise in a wide range of areas, including mainstream aging, LGBT 
aging, cultural competency and program evaluation.

JENNIFER A. SOLMS
Jennifer Solms has been an Assisted Living Ombudsman with DRCOG for over 5 years. 
She previously worked as a case manager coordinating in-home services for people 
living with mental illness in the Denver area. Jennifer holds a master’s degree in social 
work and a bachelor’s degree in psychology. She created the Denver Metro Area 
Resource Guide for Lesbian, Gay, Bisexual, and Transgender Elders in partnership with 
The Center. She also provides training to senior providers on providing sensitive and 
competent care to LGBT elders. Jennifer is a member of the Denver County Adult 
Protection Review team and the Single Entry Point Advisory Committee at Longterm 
Care Options.
Sue

Sue lives in an independent living setting in a continuing care community in Colorado. Her partner lives in the memory care unit of the same community.