



Staying in the Hearts and Minds of Residents

1. Request Contact Information for residents and responsible parties from LTCF.

Ask for list of new admits each week and contact.

2. Mail: postcards, letters with LTCOP brochures with an invitation to residents to call or be called

3. Phone Visits: using resident or LTCF's phone system to prearrange with resident, Social Worker, or Activity Director. Consider reaching out to Resident Council officers.

4. Window Visits: prearranged with resident and LTCF

5. Tablet Visits: prearranged with resident and LTCF