



The National **Long-Term Care Ombudsman** Resource Center



Ombudsman References in Federal Nursing Home Requirements

February 25, 2026

Welcome

- ▶ This call is being **recorded**.
- ▶ Use the **chat feature or raise your hand** for questions for the speakers.
- ▶ **Links** to slides and resources will be provided in the chat.

Agenda

- ▶ Overview of Updated Resource: Ombudsman References in Federal Nursing Home Requirements
- ▶ Q&A

Ombudsman Reference in Federal Nursing Home Requirements



The National Long-Term Care Ombudsman Resource Center

OMBUDSMAN REFERENCES IN FEDERAL NURSING HOME REQUIREMENTS

TOPIC	SUMMARY	SOURCE
<p>CAH: Critical Access Hospitals CFR: Code of Federal Regulations CMP: Civil Monetary Penalties CMS: Centers for Medicare & Medicaid Services IDR: Informal Dispute Resolution F #: Federal citation tag number LTCOP: Long-Term Care Ombudsman Program LTCSP: Long Term Care Survey Process (LTCSP) Procedure Guide Office: Office of the State Long-Term Care Ombudsman</p>	<p>RN: Registered Nurse RO: CMS Regional Office SA: State Survey Agency SMA: State Medicaid Agency SLTCOP: State Long-term Care Ombudsman Program SLTCO: State Long-term Care Ombudsman SOM: CMS State Operations Manual TC: Team Coordinator USC: United States Code</p>	
ACCESS	Facilities must provide the LTCOP with immediate access to residents.	42 CFR §483.10(f)(4)(i) SOM Appendix PP, F562, F586
	Access to resident medical, social, and administrative records with permission from the resident or legal representative. The SA should ask the representative of the Office assigned to the facility if the facility allows him/her to review records, with resident or resident representative permission and according to State law.	42 CFR §483.10(h)(3) SOM Appendix PP, F583
	The pharmacist's findings are considered part of the resident's medical record and are available to the resident/resident representative upon request. Establishing a consistent location for the pharmacist's findings and recommendations can facilitate communication with the attending physician, director of nursing, the interdisciplinary team (IDT), medical director, resident, and resident's legal representative, the ombudsman, and surveyors.	42 CFR §483.45(c) SOM Appendix PP, F756

[omb-ref-in-nh-regs-april-17-final.pdf](#)



The National Long-Term Care Ombudsman Resource Center



Discussion/Q&A



The National **Long-Term Care**
Ombudsman Resource Center

Connect with us!

 ltcombudsman.org

 ombudcenter@theconsumervoice.org

 The National LTC Ombudsman Resource Center

 @LTCombudcenter

Join Us Next Month!

March 25, 2026 [Register](#)



Volunteer Recognition Ideas