

April 2021

Dear Ombudsman Volunteer:

April is National Volunteer Appreciation Month, and in acknowledgement of this, the staff Ombudsman would like to take a moment to thank you for your dedication to the Program. Our Volunteers are a necessary component of this team, and they are a valuable asset to the Ombudsman Program workforce. Our volunteers outnumber the staff Ombudsman throughout the State of Maryland, and they are the foundational pillars by which this Program stands upon. This is truly a better team because of your dedication and service.

This past year has been a challenging time, and we look forward to the day when we will all meet and gather once again in person. Please accept this word of thanks for your contribution.

T – thoughtful

H – helpful

A – appreciation for others

N – natural abilities

K – kindness

Y – yearning for information

O – open mind

U – uniqueness

Each one of you possess these characteristics, which help you to be an AWESOME advocate for residents residing in nursing homes and assisted living facilities in Prince George's County.

Sincerely,

Prince George's County Staff Ombudswomen