



## Our Mission

The mission of the Arkansas Ombudsman Program is to ensure that long-term care facility residents have the right to live their lives with dignity and feel free to voice complaints or concerns without fear of retaliation.

The Ombudsman strives to be a trusted advocate for all residents by educating them regarding their rights, investigation of complaints and empowering residents to speak for themselves. The Ombudsman provides support for those who feel they do not have a voice.

**[www.arombudsman.com](http://www.arombudsman.com)**

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### Do You Have Questions About:

- Power of Attorney
- Residents Rights
- Quality of Care
- Food Quality
- Transfer
- Discharge



**Contact your Regional Ombudsman  
for a confidential meeting.**

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**REGION I (East): Mary Askew**

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### Northwest Arkansas Area Agency of Aging

Counties: Baxter, Boone, Carroll, Madison, Marion, Newton, and Searcy

**Phone: 1-877-286-3621 or 1-870-743-1623**