

Our Mission

The mission of the Arkansas Ombudsman Program is to ensure that long-term facility residents have the right to live their lives with dignity and feel free to voice complaints or concerns without fear of retaliation.

The Ombudsman strives to be a trusted advocate for all residents by educating them regarding their rights, investigation of complaints and empowering residents to speak for themselves. The Ombudsman provides support for those who feel they do not have a voice.



1-501-682-1001

www.arombudsman.com

Contact Your Ombudsman

Region I

Area Agency on Aging of Northwest Arkansas

Counties: Benton and Washington

Phone: 1-888-268-3610 or 1-479-273-9424

Counties: Baxter, Boone, Carroll, Madison, Marion, Newton, and Searcy

Phone: 1-877-286-3621 or 1-870-743-1623

Region II

White River Area Agency on Aging

Counties: Cleburne, Fulton, Independence, Izard, Jackson, Sharp, Stone, Van Buren, White, and Woodfuff

Phone: 1-800-382-3205 or 1-870-612-3000

Region III

East Arkansas Area Agency on Aging

Counties: Clay, Craighead, Crittenden, Cross, Greene, Lawrence, Lee, Mississippi, Phillips, Poinsett, Randolph, and St. Francis

Phone: 1-888-311-2238 or 1-870-336-2260

Region IV

Area Agency on Aging of Southeast Arkansas

Counties: Arkansas, Ashley, Bradley, Chicot, Cleveland, Desha, Drew, Grant, Jefferson, and Lincoln

Phone: 1-800-264-3260 or 1-870-543-6300

Region V

Central Arkansas Area Agency on Aging (Carelink)

Counties: Faulkner, Lonoke, Monroe, Prairie, Pulaski, and Saline

Phone: 1-800-482-6359 or 1-501-372-5300

Region VI

Area Agency on Aging of West Central Arkansas

Counties: Clark, Garland, Hot Spring, Montgomery, and Pike

Phone: 1-800-467-2170 or 1-501-321-2811

Counties: Conway, Johnson, Perry, Pope, and Yell

Phone: 1-800-467-2171 or 1-479-967-9300

Region VII

Area Agency on Aging of Southwest Arkansas

Counties: Hempstead, Howard, Little River, Miller, Nevada, and Sevier

Phone: 1-870-904-9152

Counties: Calhoun, Columbia, Dallas, Lafayette, Ouachita, and Union

Phone: 1-870-904-1536

Phone: 1-800-272-2127 or 1-870-234-7410

Region VIII

Area Agency on Aging of Western Arkansas

Counties: Crawford, Franklin, Logan, Polk, Scott, and Sebastian

Phone: 1-800-320-6667 or 1-479-783-5550 ext. 2009



**Show You Care
by Becoming a Certified
Volunteer Ombudsman**

