Initial Certification Training Curriculum for Long-Term Care Ombudsman Programs

Links to Training Videos

All videos are posted on https://theconsumervoice.org/ombudsman-curriculum-videos

**MODULE ONE**

**Section 2**

- What is a Long-Term Care Ombudsman?

**Section 6**

- Webinar - LTCOP Rule: Identifying and Addressing Individual Conflicts of Interest
  [https://youtu.be/0IsYWAs8N1U](https://youtu.be/0IsYWAs8N1U)

**MODULE TWO**

**Section 2**

- LTC Informational Series Video 9 - Diversity in Long-Term Care Facilities
  [https://youtu.be/ShqRLk0h9R0](https://youtu.be/ShqRLk0h9R0)

- Adorable Kittens & Seniors Come Together and Help Each Other
  [https://youtu.be/33I89KwDNBo](https://youtu.be/33I89KwDNBo)

**Section 4**

- LTC Informational Series Video 7 - Addressing Dementia in Long-Term Care Facilities
  [https://youtu.be/qUBRowx2b4](https://youtu.be/qUBRowx2b4)

**MODULE THREE**

**Section 2**

- Person-Centered Care: Person-Centered Language
  [https://youtu.be/qObKDz6-Wv0](https://youtu.be/qObKDz6-Wv0)
Section 5
- Residents' Rights Month
  https://youtu.be/jOYq2-TXwaY

Section 6
- Person-Centered Care: Care Plans
  https://youtu.be/MTSLUgkND4M

MODULE FOUR
Section 4
- Residents' Rights
  https://prezi.com/view/nepPCbXoi1PqqD02Ecve/

Section 6
- The Thin Edge of Dignity
  https://youtu.be/SVojYcCG8Hs

MODULE FIVE
Section 4
- Residents Speak Out: Resident's Rights
  https://youtu.be/vCqw7ukhEj8

MODULE SIX
Section 3
- The Monkey Business Illusion
  https://youtu.be/EggZp-i8v4A

- Anne Walker - Introduction
  https://youtu.be/YXbGbQ35RA

MODULE SEVEN
Section 3
- How to Obtain Consent (Long Term Care Ombudsman): Part 1
  https://youtu.be/enjd8qQ5bjk
• Anne Walker - Intake and Initial Plan
  https://youtu.be/0c_aYnC-8MY

Section 4
• Anne Walker – Investigation
  https://youtu.be/t_syFONHyP8

MODULE EIGHT
Section 2
• Anne Walker - Analysis and Planning
  https://youtu.be/0kZIkwQrmpw

Section 3
• Brian Brashear
  https://youtu.be/r-ejLTsPi3s
• Anne Walker – Resolution
  https://youtu.be/ZIDWjl4aJVQ

MODULE TEN
Section 3
• How to Obtain Consent (Long Term Care Ombudsman): Part 2
  https://youtu.be/9svBWwq52M

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