

# Links to Videos

## ***Initial Certification Training Curriculum for Long-Term Care Ombudsman Programs***

All videos are posted on <https://theconsumervoice.org/ombudsman-curriculum-videos>

### **MODULE ONE**

#### **Section 2**

- *What is a Long-Term Care Ombudsman?*  
<https://youtu.be/cxU8M6Py6AA>

#### **Section 6**

- *Webinar - LTCOP Rule: Identifying and Addressing Individual Conflicts of Interest*  
<https://youtu.be/0IsYWAs8N1U>

### **MODULE TWO**

#### **Section 2**

- *LTC Informational Series Video 9 - Diversity in Long-Term Care Facilities*  
<https://youtu.be/ShqRLk0h9R0>
- *Adorable Kittens & Seniors Come Together and Help Each Other*  
<https://youtu.be/33I89KwDNBo>

#### **Section 4**

- *LTC Informational Series Video 7 - Addressing Dementia in Long-Term Care Facilities* [https://youtu.be/q\\_UBRowx2b4](https://youtu.be/q_UBRowx2b4)

## **MODULE THREE**

### **Section 2**

- *Person-Centered Care: Person-Centered Language*  
<https://youtu.be/qObKDz6-Wv0>

### **Section 5**

- *Residents' Rights Month*  
<https://youtu.be/jOYq2-TXwaY>

### **Section 6**

- *Person-Centered Care: Care Plans*  
<https://youtu.be/MTSLUgkND4M>

## **MODULE FOUR**

### **Section 4**

- *Residents' Rights*  
<https://prezi.com/view/nepPCbXoi1PqqD02Ecve/>

### **Section 6**

- *The Thin Edge of Dignity*  
<https://youtu.be/SVojYcCG8Hs>

## **MODULE FIVE**

### **Section 4**

- *Residents Speak Out: Resident's Rights*  
<https://youtu.be/vCqw7ukhEj8>

## **MODULE SIX**

### **Section 3**

- *The Monkey Business Illusion*  
<https://youtu.be/EqgZp-i8v4A>
- *Anne Walker - Introduction*  
<https://youtu.be/YXbGbhQ35RA>

## **MODULE SEVEN**

### **Section 3**

- *How to Obtain Consent (Long Term Care Ombudsman): Part 1*  
<https://youtu.be/enjd8qQ5bjk>
- *Anne Walker - Intake and Initial Plan*  
[https://youtu.be/0c\\_aYnC-8MY](https://youtu.be/0c_aYnC-8MY)

### **Section 4**

- *Anne Walker – Investigation*  
[https://youtu.be/t\\_syFONHyP8](https://youtu.be/t_syFONHyP8)

## **MODULE EIGHT**

### **Section 2**

- *Anne Walker - Analysis and Planning*  
<https://youtu.be/0kZlkwQrmpw>

### **Section 3**

- *Brian Brashear*  
<https://youtu.be/r-ejLTsPi3s>
- *Anne Walker – Resolution*  
<https://youtu.be/ZIDWjl4ajVQ>

## **MODULE TEN**

### **Section 3**

- *How to Obtain Consent (Long Term Care Ombudsman): Part 2*  
<https://youtu.be/9swvBWqj52M>

*This project was supported by the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$516,407 with 100 percent funding by ACL/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by ACL/HHS or the U.S. Government.*