

# Resident Interviews

**Name of Facility:**  
**Name of**  
**Resident:**

**Date:**  
**Name**  
**of OR:**

*As you know, the COVID 19 virus is a new virus that officials are trying to keep out of the nursing homes. As your Ombudsman, I want to know that you continue to get good care and that your rights are protected. May I ask some questions of you?*      Yes       No

1. How are you doing?
2. Are the call lights being answered as timely as they were?
3. Does the home seem to have plenty of supplies?
4. Have you seen any changes that concern you?
5. Do you have any questions about the virus and are staff answering those questions for you?
6. Are you getting your medications ok?
7. What are you doing to keep yourself occupied?
8. How are you and other residents staying in touch with your family?
9. Would you be willing to be one of my contacts at your nursing home who I can call each week to see how things are going?
10. Any other comments, concerns or ways that the facility can improve things for you?
11. If you have any complaint (s) or concerns, do I have your permission to discuss it with your administrator or any appropriate agency?      Yes       No