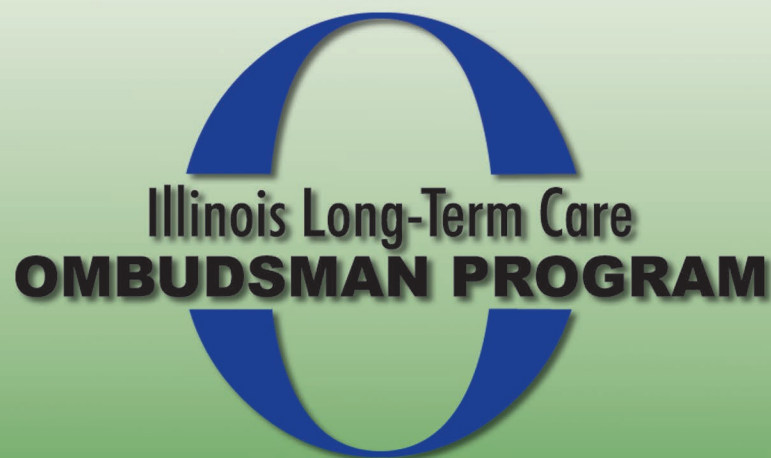


Attention Long-Term Care Residents

**You do not lose your rights as a citizen of the United States or of Illinois
because you live in a long-term care facility**

You Have Rights!

- To be treated with care, dignity, and respect
- To be safe and free from abuse of all types
- To participate in your own plan of care
- To appeal involuntary discharges
- To be free from retaliation for complaining
- To have assistance with moving into the community when possible
- To purchase and install audio and/or video devices with consent of your roommate



**Call us with questions, concerns, or complaints.
We offer free and confidential advocacy.**

Ombudsmen are resident advocates and are resident directed.

Contact your local Long-Term Care Ombudsman:

or

Contact the Senior HelpLine: 1-800-252-8966

1-888-206-1327 (TTY) • Illinois Department on Aging

One Natural Resources Way, #100 • Springfield, Illinois • 62702-1271