**Questions for Follow-up Consultation with VOP Applicants**

**Volunteer Name:**

**Date:**

**Coordinator:**

* **What were the most important takeaways from the training process for you?**
* **How can you apply those concepts when you begin your service as a Volunteer Ombudsman?**
* **How do you think your personal qualities and talents will impact residents in a meaningful way?**
* **What further questions does this training raise for you?**
* **Where are you going to find the support you need to be an effective volunteer?**
* **Please describe how you would respond to the following situations.**
  + **Your best friend’s relative is thinking about moving to the facility at which you are a Volunteer Ombudsman. Your friend asks you if there are any problems in that facility that you can tell him/her about.**
  + **You observe what you believe is a staff member using a resident’s cell phone.**
  + **A resident who you know has some Dementia tells you over multiple visits that his belongings keep going missing.**
  + **A resident tells you they are concerned after hearing they will be transferred to a different facility.**
* **Do you feel like this is the right volunteer opportunity for you at this time?**
* **Facility preference:**